



Manager of Incident Management and Traffic Operations

The Pennsylvania Turnpike Commission (PTC) is a premiere transportation organization whose mission is to responsibly operate and manage a safe, reliable and efficient toll road system, serve as a transportation services leader and foster innovation to better serve our customers. Opened since October 1, 1940, the PTC operates a 552-mile system used by 194 million vehicles a year.

The PTC is seeking a highly motivated individual to fill a “Manager of Incident Management and Traffic Operations” position within its Traffic Engineering and Operations Department. This position is responsible for developing and managing the implementation of an objectives-driven, performance-based transportation management and operations program to address mobility for PTC, specifically recurring and non-recurring congestion. The Manager of Incident Management and Traffic Operations position is located at the PTC’s headquarters in Middletown, PA.

Duties and Responsibilities:

- Manages, plans and organizes the incident management and traffic operations staff including supervision, performance management, delegation of work assignments, review of work product and coordinating appropriate trainings. Manages the activities and work of external consultants.
- Manages the application of mobility related performance measures and maintains mobility analytical software tools. Communicates system performance and identifies mobility needs to supervisors and cross departmental entities.
- Develops procedures, manages the implementation and evaluates the application of congestion mitigating strategies. Develops and reviews emergency plans involving traffic closures, detour routes, evacuations, accidents and other special situations.
- Coordinates with the Traffic Engineering work unit for planning, programming, deployment and maintenance of Intelligent Transportation Systems and Connected/Automated Vehicle technologies and projects on the PTC system.

Requirements and Qualifications:

- Bachelor’s degree in transportation planning, public administration/safety, civil engineering, electrical engineering, systems engineering, computer science, data management/ business intelligence, traveler information or other related field.
 - Fifteen years of transportation engineering experience*
 - Valid PE license issued by the Pennsylvania State Registration Board for Professional Engineers may be used as a substitute for two years of experience
 - American Institute for Certified Planners certification, Professional Traffic Operations Engineering certification, and/or Traffic Operations Practitioner Specialist certification will substitute for 2 years of experience (maximum substitution of 2 years regardless of the number of certifications held)
 - Five of the years of experience must be in a supervisory capacity
 - Valid driver’s license
- * Equivalent combination of experience, education, and training will be considered*

The annual salary range for this position is \$88,646-\$132,968.

If an accommodation is needed to participate in the pre-employment process, please include this information with your resume. The PTC is an equal opportunity employer that offers competitive salaries, attractive benefits package and retirement program. There is a Pennsylvania residency requirement, which must be fulfilled within six months of employment.

Interested candidates may apply by visiting www.paturnpike.com and clicking on the “Employment/Internship” link. Please complete an application and specifically apply to this position from August 16-August 29, 2017.